



New Course: Customer Interaction Manager (CIM) Training

The **Customer Interaction Manager** (CIM) Training series offers comprehensive learning with its 4 modules to enhance and optimize CIM usage. The series covers product overview, Selection Manager, and Campaign Management, culminating in an Administrator module.

Each part provides in-depth knowledge, from basic features and segmentation to real-time engines and operational functionalities. The upcoming Administrator module, will focus on setup, configuration, monitoring, and issue resolution.

Join us to boost your expertise and elevate customer experiences with CIM!

Modules:

- Customer Interaction Manager Training Series: 01_Overview
- Customer Interaction Manager Training Series: 02_Selection Manager
- Customer Interaction Manager Training Series: 03_Communication Manager

[Register now →](#)

**Register Now: June VUG Session on
ClearScape Analytics**

Virtual User Groups (VUGs) offer interactive 60-minute sessions with 35-40 minutes of content followed by a Q&A, with recordings available afterwards. VUGs provide engaging content for diverse roles, including newcomers to Teradata. Open to all Teradata customers.

Join us to enhance your skills and connect with the community!

June Virtual User Group

Topic:	A Walkthrough of ClearScape Analytics Experience
Audience:	All Learners
APJ/AUS Session:	June 17, 2025, 01:00 PM AEDT / 11:00 AM SGT
EMEA/AMS Session:	June 18, 2025, 04:00 PM CEST / 10:00 AM EDT

Pick your slots for the live sessions today, and share this email with your colleagues.

Also we have a Spanish session for **Teradata VUG: Explain the EXPLAIN Plan 101** scheduled on **17th June, 2025 at 4:00 PM CET**, you can register to the class on VUG workspace.

Those of you who may have missed some sessions or want to revisit the valuable content can now access all the class recordings on demand on our Teradata Virtual User Groups (VUG) workspace. Feel free to listen to the recordings at your convenience.

Any questions? Contact us at customer.education@teradata.com.

[Register now →](#)

Live Demo: Transform Data Pipelines for AI Insights with Teradata, Fivetran, and dbt

Join us on June 26, 2025, for a live demo of a use case featuring Teradata's newest modern data stack integration with Fivetran. We will show how this integration and others work together to simplify data engineering tasks and deliver a complete pipeline on Teradata Vantage.

See how to:

- Process and deliver data in real time with Fivetran
- Transform raw data into meaningful insights with dbt
- Ensure data accuracy, consistency, and reliability throughout the pipeline
- Handle increasing data volumes to meet growing demands

Presenters: Debjani Panda, Director of Product Management, Teradata
Claire Omiyi, Senior Product Manager, Teradata

Date: Thursday, June 26, 2025 08:00 AM PT | 11:00 AM ET | 04:00 PM
BST | 5:00 PM CEST

[Register now →](#)

Industry AI Symposium

Dive into industry best practices to drive faster innovation and deliver value from trusted AI.

At Teradata, we believe that when people are empowered by data, they can transform their industries and drive meaningful change. Join us the on-demand industry event, where we brought together leaders from Financial Services and Insurance, Healthcare and Life Sciences, and Telecommunications and Media to explore emerging use cases for customer experiences and trusted AI.

Unlock the Power of Data and AI Across Industries: Register today and watch all sessions on-demand. Learn how organizations leverage AI to enhance customer experience (CX), optimize operations, balance growth with regulation, and drive overall efficiencies.

The AI symposium features:

- Industry Best Practices
- Customer Success Stories
- Demos and Use Cases

[Register now →](#)

Teradata Certification Program

Ending June 23, 2025

The Teradata Certification Program is wrapping up on June 23, 2025. If you've been working towards your certification, now is the time to act!

Connect with us at: accreditation.teradata@teradata.com

Register now →

Hands-On Virtual Classes in 2025

Find a class in your time zone, and check back for added sessions:

View Public Schedule →

* Virtual Instructor-Led classes are live with hands-on labs and have an associated cost.

For scheduling, pricing, or to inquire about a different class, please contact customer.education@teradata.com

Helpful Links You Can Use

- [Teradata University Home Page](#)
- [Online Teradata University Course Catalogue](#)
- [Microlearning and Techbytes](#)
- [Teradata Getting Started Resources](#)
- [Teradata Software Download Home Page](#)
- [Teradata Newsletters](#)

How Can We Help You?

Remember that we are here to help, from finding the right on-demand course to scheduling a private virtual class for your organization. [Reach](#)

out at any time for guidance, questions, or even suggestions.

If you got this newsletter forwarded and you would like to register for it, please visit [Teradata | Preference Center](#) and register to Training & Certification with your company email.



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